



November 6, 2018

Dear Valued Customer:

Remember how we told you something HUGE is coming? Well, it's getting closer now, and we have some important information to share with you about accessing your account.

We are still on track to share the new site with you on November 13th. There will be a few setup steps you will need to complete in order to log in to your online banking for the first time:

1. Browse to the bank's homepage at www.standingstonebank.com
2. Find the login section *on the top left of the page*.
3. Use your existing login ID and click Login.
4. The system will ask for your Password. This is a temporary password you will be prompted to reset. The temporary password will be your existing **login ID + last four of SSN**
For example, if your login id is jdoe and your Social Security Number is 123-45-6789, then your temporary password will be jdoe6789.
5. The system will then walk you through an initial registration process. You will setup a new password, 3 new security questions with answers and then finish logging in for the first time.
6. If we do not currently have an email address for you on file, the system will prompt you to enter a valid email address at this time. Your email address may be used for *password resets, account alerts and institution communication*.

REMEMBER: Online transactions, the mobile app and online bill pay services will be UNAVAILABLE beginning 4:30 pm Friday, November 9th, until we launch our new online banking platform on the morning of Tuesday, November 13th. You will still have access to ATM and in-bank transactions on these dates.

Again, thank you for your support and patience as we transition to this new platform to better serve your banking needs. If you have questions, please feel free to contact us.

Sincerely,

Jeffrey L. Beard
President & CEO

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